

MANUFACTURER'S LIMITED WARRANTY

The manufacturer warrants to the original end consumer of the **DURA™ CONTRACT** vinyl flooring (planks or tiles), from the date of purchase that the flooring is free from any manufacturers defects, the flooring will not WEAR OUT for a lifetime; 25 years for residential and 15 years for commercial installations, providing the flooring was installed and maintained properly and used as intended and recommended. WEAR OUT is defined as a complete removal of the pattern and/or colour from normal traffic and maintenance.

This warranty applies only to the original purchaser and proof of purchase is required for all claims. The warranty is for replacement or refund of the flooring only, excluding labour. This limited warranty does not cover damage due to tears, cuts, gouges, scratches, stains, burns, scuffs, indentations, surface wear that is the result of sand or other abrasive materials and any other accidents or abuse, claims will not be considered for any of these problems.

This warranty is prorated, if you have a residential claim after 5 years; the manufacturer would refund or replace 4/5 of the floor value excluding labour (5 years = 1/5 of lifetime).

The flooring must be properly installed in accordance with the installation instructions, and must be used only for indoor areas. This limited warranty does not cover negligence, improper installation, improper maintenance, insufficient protection, improper alterations to the original materials, severe accidents, exposure to extreme heat, burns, fire and all other natural disasters.

This limited warranty does not cover installations in wet areas, rooms exposed to excessive moisture, rooms exposed to direct sunlight without proper window treatments.

This limited warranty does not cover the surface wear or damage as a result of abuse, sliding furniture or heavy objects, severe impact, cutting, or chemical damage.

This limited warranty specifically excludes damage, discoloration due to standing water, urine or other corrosive liquids, excessive subsurface penetration or hydrostatic moisture emissions from concrete, leaking pipes or faucets, appliances, flooding, natural disasters, or Acts of God.

Flooring installed with any manufacturing defect are not covered by this limited warranty. Any known manufacturing defect must be reported prior to product installation, or under any circumstance, no longer than thirty days after the date of purchase to be covered under this limited warranty. Any such defective material will be replaced at no additional cost to the customer. Any claim under this limited warranty shall be made by contacting your retailer within thirty days after the defect is detected. Proof of purchase with the date of purchase must be presented with the claim.

This limited warranty covers the repair or replacement at the manufacturers option of the affected flooring. If repair is not commercially practical, or if the design or model that is claimed is no longer available, the manufacturer will replace the affected materials with another design or model line of equal value.

This limited warranty is not transferable, and extends only to the original end consumer. The above constitutes the customer's sole and exclusive remedy for claims under this limited warranty.

This limited warranty constitutes the entire agreement between the parties.